



Berkeley Public Health

CHOIR CENTER FOR HEALTHCARE ORGANIZATIONAL INNOVATION RESEARCH



USC University of Southern California

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RIGHT CARE INITIATIVE *Clinical Quality Improvement Leadership Collaborative*

Right Care Initiative Statewide Goal: *Drive Toward Zero Preventable Heart Attack, Stroke, Diabetes, and Heart Failure Deaths & Disabilities Through Best Available Science Combined with Proactive Screening & Outreach*

Achieve 80 % in good control, or "A Grade" (90th Percentile) HEDIS levels for Cardiovascular Disease and Diabetes, whichever is greater.

Priorities:

- ✚ 80% of hypertensive patients with blood pressure (BP) controlled: <140/90 mm Hg (Optimally 130/80 mm Hg per 2017 American College of Cardiology Guidelines, endorsed by ACC/AHA/AAPA/ABC/ACPM/AGS/APhA/ASH/ASPC/NMA/PCNA)
- ✚ 80% of diabetic patients with blood sugar controlled: Hemoglobin A1c<8
- ✚ 80% of patients with diabetes and/or cardiovascular conditions on appropriate cholesterol therapy (proxy, LDL controlled: LDL-C<100mg/dL)
- ✚ Proactive Community Outreach to Screen & Identify Vulnerable Patients to Connect to Treatment & Support



12:00 - 12:05 p.m.

Welcome and Statewide Introductions

William J. Bommer, MD, FACP, FACC –Chairman, Right Care Initiative University of Best Practices; Executive Committee, American College of Cardiology, CA Chapter; Division of Cardiovascular Medicine, UC Davis

Oliver Brooks, MD - **Today’s Meeting Facilitator.** Immediate Past President, National Medical Association; Medical Director, Watts Healthcare; Medical Director, L.A. Care Health Plan; Chairman, Community Clinic Association of LA County

Steven Chen, PharmD, FASHP, FCSHP, FNAP – UBP Co-Chair, Right Care Initiative; Associate Dean for Clinical Affairs; William A. and Josephine A. Heeres Chair in Community Pharmacy; Associate Professor of Clinical Pharmacy, University of Southern California

Keith Emmons, MD - Medical Director, CenCal Health of Santa Barbara (Medi-Cal plan); Co-chair, Right Care Heart Failure Work Group

Cindy Giambrone, PharmD - Co-chair, Heart Failure Work Group, Right Care Initiative; Director, Performance Improvement and ACO Pharmacy Risk, MemorialCare Medical Foundation

Susan L. Ivey, MD, MHSA - Co-Chair, Right Care Initiative Capital Region; Professor, Adjunct, School of Public Health, UC Berkeley; Director of Research, Health Research for Action

Joseph Sky, MD, FACP, FACC - Co-Chair, Right Care Initiative University of Best Practices; Chief of Cardiology and Associate Chief of Staff, David Grant USAF

Matthew P. Wonnacott, MD - Co-Chair, Right Care Initiative University of Best Practices; Chief Medical Officer, Barton Health; (US Air Force Colonel Retired)

Carol Zaher, MD, MPH, MBA – Chair, Right Care Initiative University of Best Practices; Medical Director, Health Net California Medical Management, Centene

Hattie Rees Hanley, MPP - Director and Co-founder, Right Care Initiative, Center for Healthcare Organizational and Innovation Research, UC Berkeley School of Public Health

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- 12:05 - 12:20 p.m. *Policy and Evidence: Integration of Community Health Workers into Health Systems***
Rishi Manchanda, MD, MPH - CEO of HealthBegins; Commissioner, California Future Health Workforce Commission
- 12:20 – 12:40 p.m. *Promotores (CHW) workforce development and utilization***
Maria Lemus — Founding Executive Director, Visión y Compromiso
- 12:40 – 12:50 p.m. *Collaborating with Health Care Workers, Introduction to AltaMed***
Jessica Abraham, Pharm D, APh - Director of Population Health, University of Southern California
- 12:50 – 1:10 p.m. *Case Example 1: Integrating CHWs into a Multi-Site Community Clinic-Based Health System with Broad Plan Coverage***
Ilan Shapiro, MD, FAAP, FACHE – Medical Director, Health Education and Wellness, AltaMed
Jessica Solares, MPH, MCHES - Director, Health Education and Wellness, AltaMed
- 1:10 – 1:30 p.m. *Case Example 2: Integrating CHWs into a National top 10 Medicaid plan based in Southern California***
Catherine Knox, RN, PHN, MSN – Clinical Director POS Integrated Care Management, Inland Empire Health Plan
Lily Lee, DrPH, MPH – Director of Promotores Academy and San Manuel Gateway College, Assistant Research Professor Loma Linda University

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1:30 - 1:40 p.m. Q & A

1:40 - 1:45 p.m. Transition to Breakout Rooms

Breakout Leaders—Presenters and Right Care Leadership

<p>1. Oliver Brooks, MD Ilan Shapiro, MD, FAAP, FACHE Bob Trine, MBA/CPA</p>	<p>2. Carol Zaher, MD, MPH, MBA Catherine Knox, RN, PHN, MSN</p>	<p>3. Keith Emmons, MD Susan Ivey, MD, MHSA Alissa Maier, MPH</p>	<p>4. Joseph Sky, MD, FACP, FACC Lily Lee, DrPH, MPH Claudine Woo, PhD</p>
<p>5. Steven Chen, PharmD, FASHP, FCSHP, FNAP Don Hufford, MD Hattie Hanley, MPP</p>	<p>6. Matthew Wonnacott, MD Maria Lemus</p>	<p>7. Cindy Giambrone, PharmD Jessica Abraham, Pharm D, APH</p>	<p>8. William Bommer, MD, FACP, FACC Jessica Solares, MPH, MCHES</p>

Discussion Questions:

What is one thing you heard/learned today that you could take back to your organization?

What would you need to bring this back to your organization?

2:45 – 2:05 p.m. Breakout Sessions

2:05 – 2:30 p.m. Session Share Backs and Close