**Welcome and Statewide Introductions**

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<tr>
<th>Right Care Initiative Statewide Goal: Drive Toward Zero Preventable Heart Attack, Stroke, Diabetes, and Heart Failure Deaths &amp; Disabilities Through Best Available Science Combined with Proactive Screening &amp; Outreach</th>
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<td><strong>Achieve 80% in good control, or “A Grade” (90th Percentile) HEDIS levels for Cardiovascular Disease and Diabetes, whichever is greater:</strong></td>
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<td><strong>Priorities:</strong></td>
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<td>80% of hypertensive patients with blood pressure (BP) controlled: &lt;140/90 mm Hg (Optimally 130/80 mm Hg per 2017 American College of Cardiology Guidelines, endorsed by ACC/AHA/AAPA/ABC/ACP-APAP/ASPC/NMA/PCNA)</td>
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<tr>
<td>80% of diabetic patients with blood sugar controlled: Hemoglobin A1c&lt;8</td>
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<tr>
<td>80% of patients with diabetes and/or cardiovascular conditions on appropriate cholesterol therapy (proxy, LDL controlled: LDL-C&lt;100mg/dl)</td>
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<td>Proactive Community Outreach to Screen &amp; Identify Vulnerable Patients to Connect to Treatment &amp; Support</td>
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**Right Care Initiative Clinical Quality Improvement Leadership Collaborative**

12:00 - 12:05 p.m.

| William J. Bommer, MD, FACP, FACC - Chairman, Right Care Initiative University of Best Practices; Executive Committee, American College of Cardiology, CA Chapter; Division of Cardiovascular Medicine, UC Davis |
| Oliver Brooks, MD - Today’s Meeting Facilitator: Immediate Past President, National Medical Association; Medical Director, Watts Healthcare; Medical Director, L.A. Care Health Plan; Chairman, Community Clinic Association of LA County |
| Steven Chen, PharmD, FASHP, FCSHP, FNAP - UBP Co-Chair, Right Care Initiative; Associate Dean for Clinical Affairs; William A. and Josephine A. Heeres Chair in Community Pharmacy; Associate Professor of Clinical Pharmacy, University of Southern California |
| Keith Emmons, MD - Medical Director, CenCal Health of Santa Barbara (Medi-Cal plan); Co-chair, Right Care Heart Failure Work Group |
| Cindy Giambrone, PharmD - Co-chair, Heart Failure Work Group, Right Care Initiative; Director, Performance Improvement and ACO Pharmacy Risk, MemorialCare Medical Foundation |
| Susan L. Ivey, MD, MHSA - Co-Chair, Right Care Initiative Capital Region; Professor, Adjunct, School of Public Health, UC Berkeley; Director of Research, Health Research for Action |
| Joseph Sky, MD, FACP, FACC - Co-Chair, Right Care Initiative University of Best Practices; Chief of Cardiology and Associate Chief of Staff, David Grant USAF |
| Matthew P. Wonnacott, MD - Co-Chair, Right Care Initiative University of Best Practices; Chief Medical Officer, Barton Health; (US Air Force Colonel Retired) |
| Carol Zaher, MD, MPH, MBA – Chair, Right Care Initiative University of Best Practices; Medical Director, HealthNet California Medical Management, Centene |
| Hattie Rees Hanley, MPP – Director and Co-founder, Right Care Initiative, Center for Healthcare Organizational and Innovation Research, UC Berkeley School of Public Health |

Agenda continues on next slide
12:05 - 12:20 p.m.  
**Policy and Evidence: Integration of Community Health Workers into Health Systems**

*Rishi Manchanda, MD, MPH* - CEO of HealthBegins; Commissioner, California Future Health Workforce Commission

12:20 – 12:40 p.m.  
**Promotores (CHW) workforce development and utilization**

*Maria Lemus* — Founding Executive Director, Visión y Compromiso

12:40 – 12:50 p.m.  
**Collaborating with Health Care Workers, Introduction to AltaMed**

*Jessica Abraham, Pharm D, APh* - Director of Population Health, University of Southern California

12:50 – 1:10 p.m.  
**Case Example 1: Integrating CHWs into a Multi-Site Community Clinic-Based Health System with Broad Plan Coverage**

*Ilan Shapiro, MD, FAAP, FACHE* – Medical Director, Health Education and Wellness, AltaMed

*Jessica Solares, MPH, MCHES* - Director, Health Education and Wellness, AltaMed

1:10 – 1:30 p.m.  
**Case Example 2: Integrating CHWs into a National top 10 Medicaid plan based in Southern California**

*Catherine Knox, RN, PHN, MSN* – Clinical Director POS Integrated Care Management, Inland Empire Health Plan

*Lily Lee, DrPH, MPH* – Director of Promotores Academy and San Manuel Gateway College, Assistant Research Professor Loma Linda University

*Agenda continues on next slide*
1:30 - 1:40 p.m.  Q & A

1:40 - 1:45 p.m.  Transition to Breakout Rooms

**Breakout Leaders—Presenters and Right Care Leadership**

1. Oliver Brooks, MD  
   Ilan Shapiro, MD, FAAP, FACHE  
   Bob Trine, MBA/CPA

2. Carol Zaher, MD, MPH, MBA  
   Catherine Knox, RN, PHN, MSN

3. Keith Emmons, MD  
   Susan Ivey, MD, MHSA  
   Alissa Maier, MPH

4. Joseph Sky, MD, FACP, FACC  
   Lily Lee, DrPH, MPH  
   Claudine Woo, PhD

5. Steven Chen, PharmD, FASHP, FCSHP, FNAP  
   Don Hufford, MD  
   Hattie Hanley, MPP

6. Matthew Wonnacott, MD  
   Maria Lemus

7. Cindy Giambrone, PharmD  
   Jessica Abraham, Pharm D, APh

8. William Bommer, MD, FACP, FACC  
   Jessica Solares, MPH, MCHES

**Discussion Questions:**

What is one thing you heard/learned today that you could take back to your organization?  
What would you need to bring this back to your organization?

2:45 – 2:05 p.m.  Breakout Sessions

2:05 – 2:30 p.m.  Session Share Backs and Close