Scott Flinn, MD

Co-Chair, Right Care Initiative University of Best Practices; Regional Medical Director, Blue Shield of California; Former US Navy Undersea Medical Officer with Navy SEALs

Scott Flinn, MD, is a Regional Medical Director at Blue Shield of California where he focuses on improving the value of care delivered to Blue Shield members. Previously, Dr. Flinn was the Chief Medical Officer at Arch Health Partners, and served 22 years in the US Navy. Highlights included two tours with the Navy SEALs, Medical Director for primary care at Naval Hospital San Diego, and Force Surgeon for Naval Surface Forces in charge of the health care for all Navy ships worldwide.

A graduate of the University of Pittsburgh medical school, Dr. Flinn is a member of the American Academy of Family Practice and the American College of Physician Executives, becoming a Certified Physician Executive in 2013. He is board certified in Family Practice with a CAQ in Sports Medicine. Dr. Flinn is a member of the Right Care Technical Expert Group, and co-founder of the Bay Area Silicon Valley University of Best Practices. He formerly co-chaired the Right Care Initiative's 1st University of Best of Practices in San Diego.
Terry Gilliland, MD, MBA

Executive Vice President, Healthcare Quality and Affordability, Blue Shield of California; Member, California Governor's COVID-19 Testing Task Force; Chair of Testing Sites Work Group

Terry Gilliland, MD, MBA, is the Executive Vice President of Health Care Quality and Affordability at Blue Shield of California. Dr. Gilliland is the senior physician in charge of developing and implementing a healthcare delivery system has a mission of being worthy of family and friends and that is simultaneously sustainably affordable. This includes managing provider networks and partnerships; shaping the health plan’s healthcare services, including the organization’s healthcare model, and future efforts; overseeing clinical quality programs; and directing its Wellvolution program. Dr. Gilliland joined Blue Shield in 2018 as Senior Vice President and Chief Health Officer. He brings more than 30 years of clinical experience in provider and health plan settings. Before joining Blue Shield of California, he was the Senior Vice President and Chief Medical Officer at Sentara Healthcare in Virginia, where he was responsible for enterprise provider and health plan clinical performance, physician alignment, and enterprise analytics. Dr. Gilliland also spent 18 years in leadership roles at Kaiser Permanente in Maryland and Colorado. He earned a bachelor’s degree in biology at Stanford, a medical degree from the University of California at Los Angeles, and an MBA from the Stanford Graduate School of Business. He also is a member of the California Governor’s COVID-19 Testing Task Force, and chairs the Testing Sites Work Group. Blue Shield of California operates statewide and is a tax-paying, nonprofit health plan that serves the state’s commercial, individual, and government markets. The company has more than 54.3 million members and, in 2018, it generated more than $20 million in annual revenue.
Cindy Giambrone, PharmD

Co-Chair, Right Care Initiative Heart Failure Work Group; Director, Performance Improvement and Accountable Care Organization Pharmacy Risk, MemorialCare Medical Foundation

Cindy Giambrone, PharmD, serves as Director of Performance Improvement and Accountable Care Organization (ACO) Pharmacy Risk for the MemorialCare Medical Foundation. MemorialCare Health System is a nonprofit integrated delivery system that includes six top hospitals: Long Beach Memorial; Miller Children’s & Women’s Hospital Long Beach; Community Hospital Long Beach; Orange Coast Memorial; and Saddleback Memorial Laguna Hills and San Clemente. MemorialCare medical groups include both an integrated medical group, MemorialCare Medical Group, and a high performing independent practice association: Greater Newport Physicians. MemorialCare also includes Seaside Health Plan as well as numerous outpatient health centers, imaging centers and surgery centers throughout the Southland (Orange County and Los Angeles County). Her responsibilities include building and overseeing programs and processes related to managing ACO pharmacy risk and improving quality metric scores for employers and health plans. She has a long-standing interest in the management of Congestive Heart Failure (CHF) resulting from her professional and personal experience. Dr. Giambrone has been active in the Right Care Initiative since 2008 and cochairs the Right Care Initiative heart failure work group. She is a graduate of UCSF School of Pharmacy.
Marnie Baker, MD, MPH, FAAP

Medical Director, Performance Improvement, MemorialCare Medical Group

Marnie Baker, MD, MPH, FAAP, is a practicing pediatrician with MemorialCare Medical Group in Irvine. MemorialCare Health System is a nonprofit integrated delivery system that includes six top hospitals: Long Beach Memorial; Miller Children's & Women's Hospital Long Beach; Community Hospital Long Beach; Orange Coast Memorial; and Saddleback Memorial Laguna Hills and San Clemente. MemorialCare medical groups include both an integrated medical group, MemorialCare Medical Group, and a high performing independent practice association: Greater Newport Physicians. MemorialCare also includes Seaside Health Plan as well as numerous outpatient health centers, imaging centers and surgery centers throughout the Southland (Orange County and Los Angeles County). She shares her clinical responsibilities with her role as Medical Director of Performance Improvement for MemorialCare Medical Foundation, overseeing clinical quality programs. Dr. Baker proudly serves on Integrated Healthcare Association's Technical Measurement Committee, CAPG's Clinical Quality Leadership Committee, and MemorialCare Health System's Physician Society Board. She earned her medical degree from Tulane University School of Medicine and her Masters of Public Health in maternal and child health from Tulane University School of Public Health and Tropical Medicine.