



Scott Flinn, MD

Regional Medical Director, Blue Shield of California; Co-Founder Right Care University of Best Practices; Retired Navy Medical Officer

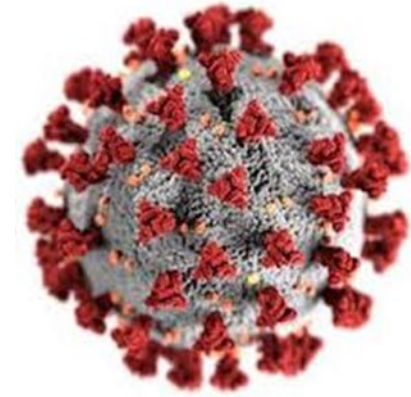
Dr. Flinn is a Regional Medical Director at Blue Shield of California where he focuses on improving the value of care delivered to Blue Shield members. Previously, Dr. Flinn was the Chief Medical Officer at Arch Health Partners, and he served 22 years in the US Navy. Highlights included two tours with the Navy SEALs, Medical Director for primary care at Naval Hospital San Diego, and Force Surgeon for Naval Surface Forces in charge of the health care for all Navy ships worldwide. A graduate of the University of Pittsburgh medical school, Dr. Flinn is a member of the American Academy of Family Practice and the American College of Physician Executives, becoming a Certified Physician Executive in 2013. He is board certified in Family Practice with a CAQ in Sports Medicine. Dr. Flinn formerly co-chaired The Right Care Initiative's 1st University of Best of Practices in San Diego.



Blue Shield of California Response to COVID 19

Scott Flinn MD
May 26, 2020

COVID 19 Response



- Support State efforts by sharing resources and partnering with the Department of Public Health to expand testing
- Help members access care by expanding telehealth benefits and waiving copays.
- Address COVID through outreach to high risk members and waived member contributions for testing and treatment
- Help providers with over \$200 million in programs and decreased administrative burden
- Give to the community with grants and partnerships, with focus on underserved through BSC Foundation



What Does the Future Hold:



For Members:

- delays in care could affect chronic conditions.
- employment status and coverage changes could impact access to care

For Providers:

- loss of revenue and change in payer mix
- opportunity to improve care models using virtual solutions

For Plans:

- anticipate pent up demand for services
- opportunities to partner with providers to build on access solutions

For everyone...

Continued challenges, uncertainty and need to continue COVID precautions...





Questions?

blue  of california

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