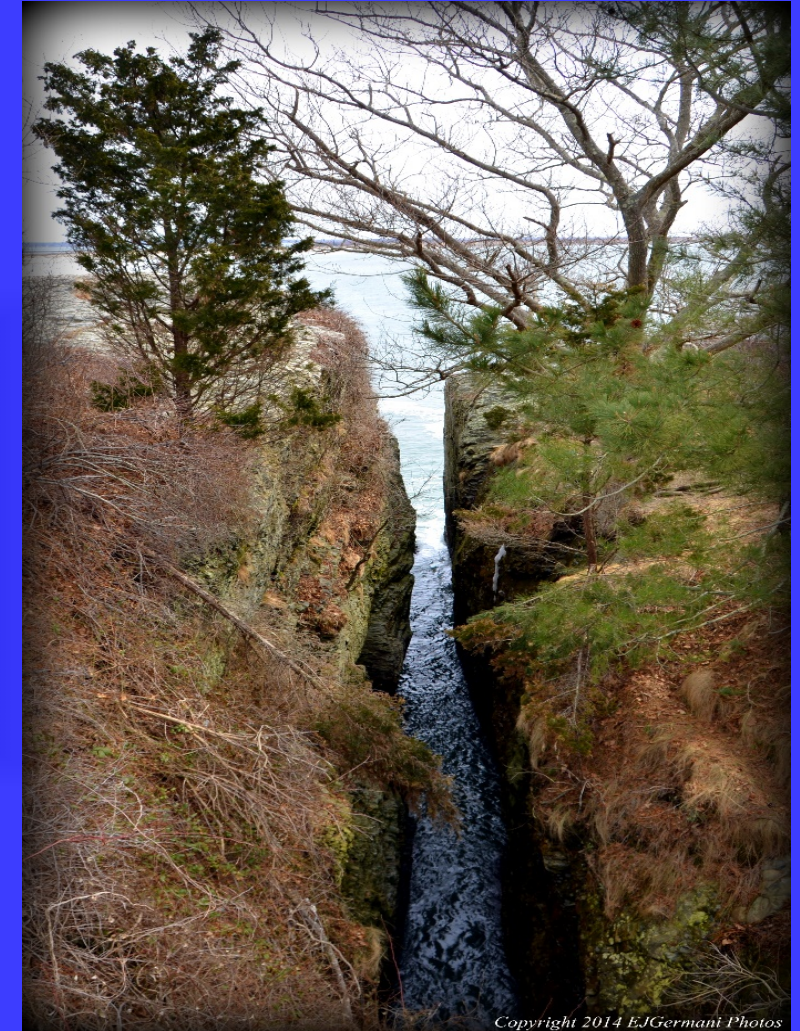
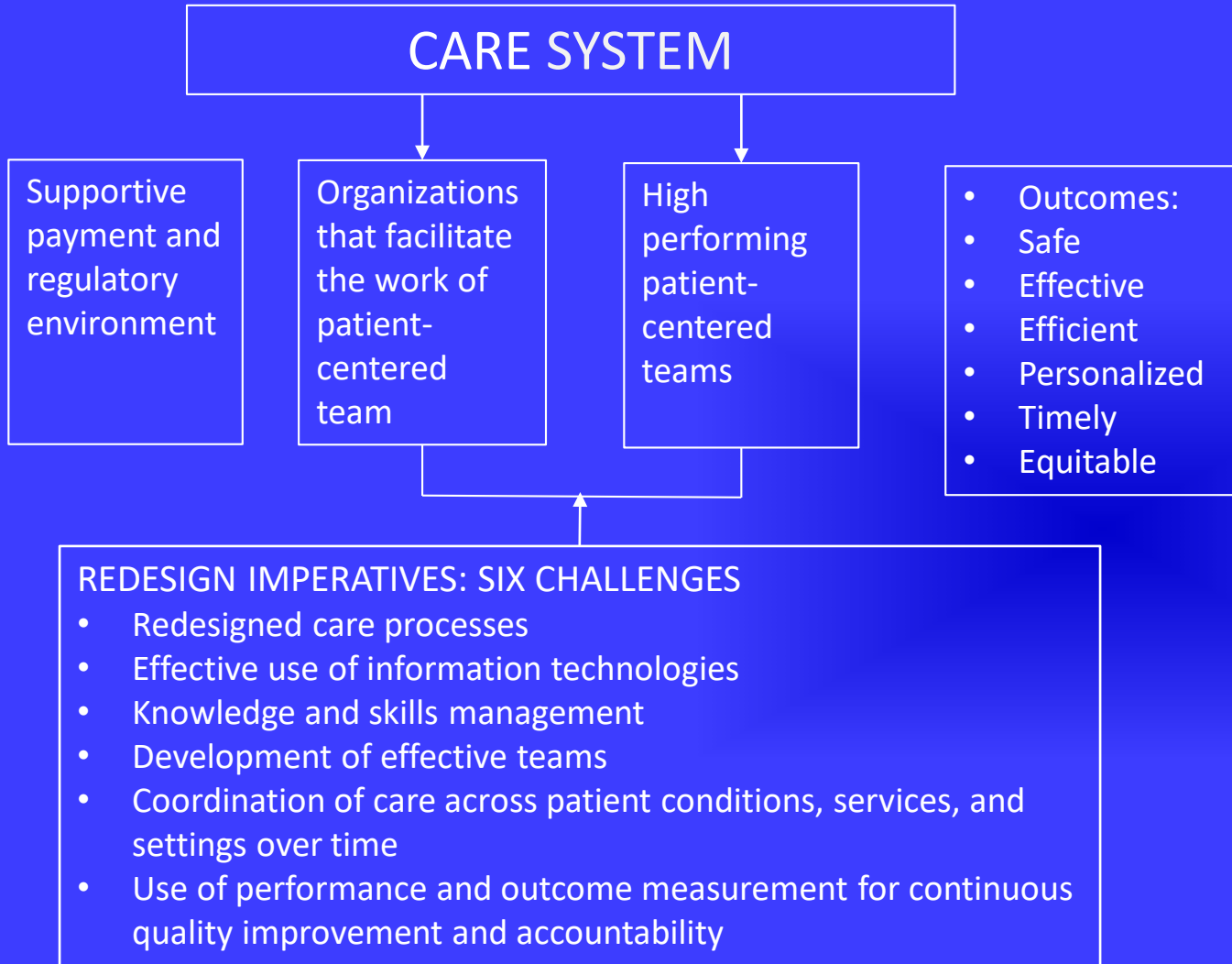


# CROSSING THE QUALITY CHASM 2001



Source: Institute of Medicine. "Crossing the Quality Chasm." National Academy Press. 2001. 127.