10th Annual Right Care Initiative
Clinical Performance Improvement Leadership Summit
Thursday, April 5, 2018 - 9:00 a.m. to 6:30 p.m.
UC Berkeley Clark Kerr Conference Center, 2601 Warring Street, Berkeley 94720

Right Care Initiative Goal: Reduce the interval between scientific advances and practical implementation in high-yield areas to prevent disability and death, with current focus on the prevention and better management of heart disease, strokes and diabetic complications.

Achieve 75% in good control, or “A Grade” (90th Percentile) HEDIS levels for Cardiovascular Disease and Diabetes, whichever is greater.

2018 priorities:

- 75% of hypertensive patients with blood pressure (BP) controlled: <140/90 mm Hg
- 75% of diabetic patients with blood sugar controlled: Hemoglobin A1c<8 (HEDIS Performance year 2016=67%)
- In absence of HEDIS cardiovascular disease lipid control 90th percentile target, Right Care Initiative 2018 target:
- 75% of patients with diabetes and/or cardiovascular conditions on appropriate cholesterol therapy (proxy, LDL controlled: LDL-C<100mg/dL)

(9:00 - 9:45 Networking Breakfast & Check-In - please be seated by 9:45 for announcements & prompt start)

9:50 -10:10 Opening Welcome
Stefano Bertozzi, MD, PhD, Dean, University of California, Berkeley, School of Public Health
Stephen M. Shortell, PhD, MBA, MPH, Chairman and Co-Founder, Right Care Initiative Technical Expert Group; Professor and Dean Emeritus UC Berkeley School of Public Health; Founder and Co-Director, Center for Health Organizational and Innovation Research (CHOIR)
Janet Wright, MD, Director, Million Hearts, United States Health and Human Services Agency
Hattie Rees Hanley, MPP, Co-Founder and Director, Right Care Initiative, UC Berkeley School of Public Health, Center for Health Organizational and Innovation Research (CHOIR)

10:10 -11:00 Breakthroughs in Stroke Care & Activation for Improved Outcomes via Helsinki Model:
Progress on 2013 Right Care Summit Dr. Milstein’s 20 Minute Door-to-Needle Time Challenge
Moderator: Arnold Milstein, MD, MPH, Professor of Medicine & Founding Director, Stanford University Clinical Excellence Research Center; Medical Director, Pacific Business Group on Health; founding member, Right Care Initiative Technical Expert Group
Chuck Toeniskoetter, MBA, Survivor & Patient Advocate; Founder, Stroke Awareness Foundation
Jeffrey Klingman, MD, Chief, Kaiser Permanente Northern California Neurology & Stroke Innovation Leader
Nirali Vora, MD, Clinical Assistant Professor, Neurology, Stanford Stroke Center, Director, Global Health Neurology Associate Program Director, Adult Neurology Residency

11:00 -11:10 CA Progress & Challenges in Meeting the 90th Percentile Right Care Targets for Blood Pressure, Lipid, and Blood Sugar Control - Review of Performance Trends and National Top Performers
Hector P. Rodriguez, PhD, MPH, Henry J. Kaiser Endowed Chair in Organized Health Systems; Chair, Faculty Group in Health Policy; Co-Director, CHOIR; Professor of Health Policy and Management; Right Care Initiative Technical Expert Group; UC Berkeley School of Public Health
11:10 -12:00  Million Hearts Champions: Progress & Challenge

- Janet Wright, MD, Director, US HHS Million Hearts; Proven Strategies
- Michael Kanter, MD, Chief of Quality Improvement, Kaiser Permanente Medical Group So. Cal & National
- Parag Agnihotri, MD, Medical Director, Continuum of Care, Sharp Rees-Stealy Medical Group

12:00- 12:10 Special Announcement from Blue Shield of California and UC Berkeley School of Public Health on Expanding the Right Care Initiative Get to Zero First Challenge

12:10 -1:00 Luncheon & Networking Hour

1:00 -3:00 AMGA’s Together 2 Goal® Campaign: A Diabetes Deep Dive

Approach to Improving Care Nationwide:
- Jerry Penso, MD, MBA, President and CEO, AMGA, and Right Care Initiative University of Best Practices Co-founder, and 2009 Right Care Leadership Award Winner
- John W. Kennedy, MD, President, AMGA Foundation and Chief Medical Officer, AMGA

Medical Group Panel Moderator: Professor Hector P. Rodriguez, PhD, MPH

- Beth Averbeck, MD, Senior Medical Director, Primary Care, HealthPartners Medical Group (Minneapolis, MN)
- Christopher Jones, MD, Chair, Diabetes Clinical Program, Intermountain Medical Group (Salt Lake City, UT)
- Phil Oravetz, MD, MPH, MBA, Medical Director, Accountable Care, Oschner Health System (New Orleans, LA)

A1c Control: The “Leaky Bucket”:
- John Cuddeback, MD, PhD, Chief Medical Informatics Officer, AMGA
- R. James (Jim) Dudl, MD, Diabetes Lead, Care Management Institute, Community Benefits, Kaiser Permanente, ALL Medication Bundle National Champion

3:00 - 3:10 Break

3:10 -4:00 Improving the Get to Zero Equation for Preventable Cardiovascular Disabilities & Deaths Right Care’s 1st 10 Years & Planning the Next 10 -- Intensifying the Right Care Triangle

Moderators: Parag Agnihotri, MD, Medical Director, Continuum of Care, Sharp Rees-Stealy Medical Group; co-founder Sacramento Capital Region University of Best Practices; Be There San Diego CMMI grant Health Care Teams Committee Chairman; and Hattie Rees Hanley, MPP

Econometric Analysis of Right Care Initiative's 1st Demonstration Project-- Acute Myocardial Infarctions -10

- Allen Fremont, MD, PhD, RAND; Right Care Initiative TEG & National Institutes of Health GO grant Co-Principal Investigator; Data Group Leader, Be There San Diego UBP, and LA UBP leadership team
- Susan L. Ivey, MD, MHSA, Adjunct Professor, School of Public Health, and Research Director, Health Research for Action, UC Berkeley

Improving the Get to Zero Equation – Leaders from Three University of Best Practices
- William J. Bommer, MD, American College of Cardiology CA Chapter, Executive Board; UC Davis, Cardiology & Co-Chair Capitol Region Right Care Initiative University of Best Practices (UBP)
- Anthony DeMaria, MD, UCSD Cardiology, Co-founder & Chairman San Diego UBP & Be There Campaign
- Tony Kuo, MD, MSHS, Director of Senior Health and Chronic Disease and Injury Prevention, Department of Public Health, Los Angeles County Health Agency, and Co-Chair Los Angeles UBP
- Karol Watson, MD, PhD, Co-Director, UCLA Preventative Cardiology and Co-Chair LA UBP

Response and Insights on the Get to Zero Equation for Preventable Cardiovascular Events
- Janet Wright, MD, Director, Million Hearts
4:00 - 4:30  Patient and Family Engagement, Education and Activation

- Victoria Dupuy, Founder & Executive Director, No More Broken Hearts (5 Minute Calls to Action*)
- LaVonna Blair Lewis, PhD, MPH, Teaching Professor, USC School of Pharmacy, LA UBP Co-Chair*
- Elizabeth Helms, President and CEO, California Chronic Care Coalition*
- Stephen M. Shortell, PhD, MBA, MPH, Right Care Initiative Technical Expert Group Chairman-Results

4:30 - 5:00  Insights to Get to Zero Preventable Heart Attacks, Strokes, Diabetic Complications

Moderator: Stephen M. Shortell

- Carol Zaher, MD, Health Net Cardiologist & Medical Director
- Jeffrey Mason, MD, Retired Chief Medical Director, United Health Plan of California
- Joseph Sky, MD, LtCol, USAF, MC, FS, Chief of Cardiology, Medical Director, Heart Lung and Vascular Center, Travis Airforce Base
- Marcus Thygesson, MD, Retired Chief Medical Officer Blue Shield of California
- Marilyn Stebbins, PharmD, UCSF School of Pharmacy, Innovations Director
- Mathew P. Wonnacott, MD, (USAF Col. Retired) Medical Director, Barton Health Community Clinics, Co-Chair Capital Region University of Best Practices
- Followed by Insights Around the Room 10 Words or Less

5:00 - 5:30  Awards - Dr. Janet Wright, Steve Shortell & Hattie Rees Hanley

Reception Following to Honor Awardees

And to

Celebrate Right Care’s 10th Anniversary

Leaders & Innovators Awards, including: Words of Wisdom from Lifetime Achievement award winner, Rev. Barnes

Warren Barnes, JD, M.Div., Chief Lawyer, State of California Department of Managed Health Care, retired; Pastor, Grace Presbyterian Church- Right Care Lifetime Achievement Award

Jose Alberto Arevalo, MD, Co-founder Capital Region University of Best Practices & Chief Medical Officer, Sutter Independent Practice Association; Community Leadership Award

LaVonna Blair Lewis, PhD, MPH – Cardiovascular Public Policy Champion

Jim Dudl, MD, High Impact Care Innovation Award – ALL Medication Bundle

Elizabeth Helms, Patient Care Activist

Jeff Klingman, MD, Innovation Award- Stroke Care Redesign

Arnold Milstein, MD, Visionary Award- Stroke 20 Minute Door to Needle Time

Chuck Toeniskoetter, MBA, Leadership Award Stroke Care Improvement

- Health Plan and Medical Group Awardees on the next page -
Hypertension and Diabetes, 90th Percentile Health Plans & Medical Groups
- Edinger Medical Group
- Kaiser Permanente Health Plan Northern California/The Permanente Medical Group (Northern California)
- Sharp Health Plan
- Scripps Clinic Medical Group
- Scripps Coastal Medical Center
- Sharp Rees-Stealy Medical Group

Hypertension, 90th Percentile Health Plans & Medical Groups
- Kaiser Permanente - Southern California Permanente Medical Group
- My Family Medical Group

Diabetes Blood Sugar Control, 90th Percentile Medical Groups
- Arch Health Medical Group
- Cedars-Sinai Health Associates
- Cedars-Sinai Medical Group
- Greater Newport Physicians
- HealthCare Partners Medical Group
- Hill Physicians Medical Group
- Hoag Medical Group
- John Muir Health
- Mission Heritage Medical Group
- Mercy Medical Group/Dignity Health
- Riverside Medical Clinic
- Sansum
- Sharp Community Medical Group IPA
- St. Joseph Heritage Medical Group
- St. Jude Heritage Medical Group
- St. Mary High Desert Medical Group
- Sutter East Bay Medical Foundation
- Sutter Gould Medical Foundation
- Sutter Independent Physicians
- Sutter Medical Foundation
- Sutter Pacific Medical Foundation
- Sutter Palo Alto Medical Foundation
- Torrance Health IPA
- UC San Diego Health
- UCLA Medical Group
- Woodland Healthcare

Promising Interventions to Reach HEDIS Control Targets for Heart Attack and Stroke Prevention

**Patient Activation**
- Stress reduction, medication adherence, healthy sleep, nutrition & physical activity, smoking cessation
- Evidence-based patient education (e.g., Project DULCE; Stanford Patient Self-Management)
- Motivational interviewing and evidence-based media messaging

**Clinical Pharmacists on Care Team**
- HRSA.gov/patientsafety
- Surgeon General's Rpt.

**Medical Home Team-Based**
- Un-blinded Performance Feedback
- Web Supported
- High-Tech Enabled
- Timely Continuous Care—Not Episodic
- Optimized Clinical Connectivity For Rapid Treatment

**Medication Protocols**
- Nationally Endorsed Guidelines (JNC, ADA)
- European Union Guidelines
- ALL/PHASE (Kaiser)

**Intensive Ambulatory Care**

**Toeniskoetter Family Foundation**
**STROKE AWARENESS FOUNDATION**
**USC Price Sol Price School of Public Policy**
**Stanford MEDICINE**
**California CHARTER**
**RAND Corporation**