

# Greater Sacramento Care Coordination Learning and Action Network

## Hosted in Partnership with Sacramento Right Care Initiative UBP

Monday, October 9, 2017 • 10:30 a.m.–3:30 p.m.

California Endowment, Adelante Room • 1414 K Street • Sacramento, CA 95814

### OBJECTIVES

- Demonstrate successful strategies to reduce readmissions.
- Measure seven-day readmission rates as an indicator of hospital quality.
- Describe how targeting patients on a high-risk medication can reduce readmissions and prevent adverse drug events.
- Describe the best practices of Advanced Illness Management as a method to improve care coordination.

### AGENDA

10:30 a.m.	Welcome/Introductions .....	Mary Fermazin, MD, MPA <i>Chief Medical Officer, Health Services Advisory Group (HSAG)</i>  Hattie Rees Hanley, MPP <i>Director, Right Care Initiative, UC Berkeley School of Public Health</i>
10:45 a.m.	Community Data (HSAG).....	Jennifer Mangosong-Shankle, MS <i>Quality Improvement Specialist, HSAG</i>
11:05 a.m.	Rethinking 30-Day Readmissions .....	Patrick Romano, MD <i>Professor of Medicine and Pediatrics, UC Davis School of Medicine</i>
11:35 a.m.	Advanced Illness Management: A Sutter Health Care Coordination Model .....	Sharyl Kooyer, BSN, RN <i>Regional Manager AIM &amp; Hospice, Sutter Roseville &amp; Sacramento Hospice</i>
12:05 p.m.	Lunch/Networking	
12:35 p.m.	Care Coordination for Heart Failure Patients.....	Kathleen Tong, MD <i>Associate Professor, Director of Heart Failure Program, UC Davis Health</i>
1:05 p.m.	Roundtable Discussion	
1:20 p.m.	Anticoagulant Medication Management .....	Teresa Kwong, PharmD <i>Ambulatory Care Clinical Pharmacist, UC Davis Medical Center</i>
1:50 p.m.	Roundtable Discussion	
2:05 p.m.	Reducing Adverse Drug Events Due to Opioids .....	Ashley Trask, PharmD <i>Pharmacy Supervisor, Medication Policy &amp; Safety, UC Davis Medical Center</i>
2:35 p.m.	Roundtable Discussion	
2:50 p.m.	Adverse Drug Event Prevention for Diabetic Patients.....	Crystal Zhou, PharmD, AHSCP <i>Assistant Clinical Professor, UC San Francisco School of Pharmacy</i>
3:05 p.m.	Roundtable Discussion	
3:20 p.m.	Wrap-up	

## Continuing Education (CE) Information

### CE Contact Hours for RNs, LVNs

Health Services Advisory Group, Inc., is the CE provider for this event. Provider approved by the Board of Registered Nursing, Provider Number 16578, for 3 contact hours. There is no charge for attendance of this event.

### CE Contact Hours for Nursing Home Administrators

Application has been made to the California Nursing Home Administrator Program, #CEP1729, for 3 continuing education credits.

**Nurses and Nursing Home Administrators:** To claim your CE credits, you must visit the website evaluation link and complete the online form. You will need your license number in order to obtain a certificate. Go to: <https://goo.gl/fuVJkh>

## Disclosures

The following planners and faculty do not have relevant financial relationships with commercial interests.

### Planners:

**Mary Fermazin, MD, MPA**, CMO and Vice President, Health Policy & Quality Measurement, HSAG

**Jennifer Mangosong-Shankle, MS**, Quality Improvement Specialist, HSAG

**Jennifer Wieckowski, MSG**, State Director, HSAG

**Lindsay Holland, MHA**, Director, Care Coordination, HSAG

**Terri Trotter**, Administrative Assistant III, HSAG

**Hattie Rees Hanley, MPP**, Right Care Initiative Director, Department of Managed Health Care and the University of California, Berkeley

There was no commercial support provided for this activity.