



Kaiser Permanente Southern California (KPSC) Diabetes Complete Care

November 2015

Michael Kanter, MD

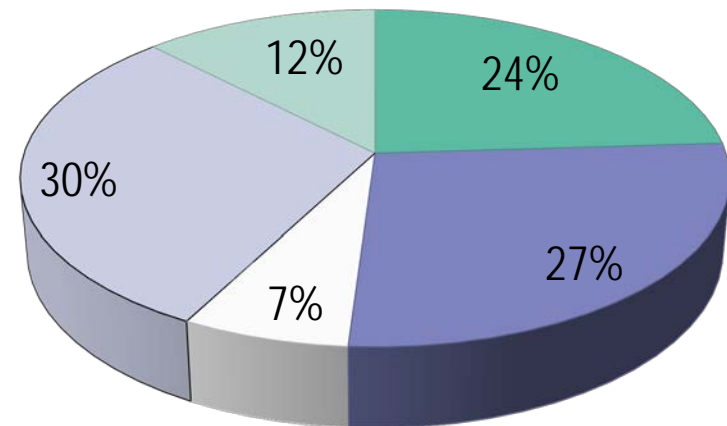
Timothy Ho, MD

Jennifer Polzin, PharmD

KPSC Diabetes Population – > 338k (II)



- Need Retinal Scrn
- Need Foot Exam
- Missing A1c
- Med Non-Adherence
- Missing Statin



KPSC Diabetes Management - Person Focused



Toolbox for Diabetes Management



Proactive Office Encounter
(POE) – Primary and
Specialty

Panel Management

Telephone Appointment Visit
Scheduled (TAV)

10 Touches/yr

DM Champion local/regionally



DM Coding clean up

DM After Visit Statement (AVS)

Home Monitoring BS – EPIC

Emmi & Health Ed DM Referrals

Online Personal Action Plan –
kp.org

Physician Performing Reporting

Physician Group Academic
Detailing



Outpatient Pharmacy Clinical
Service – DM labs and adherence

MTM DM Management

New Member Onboarding

Additional meds on formulary

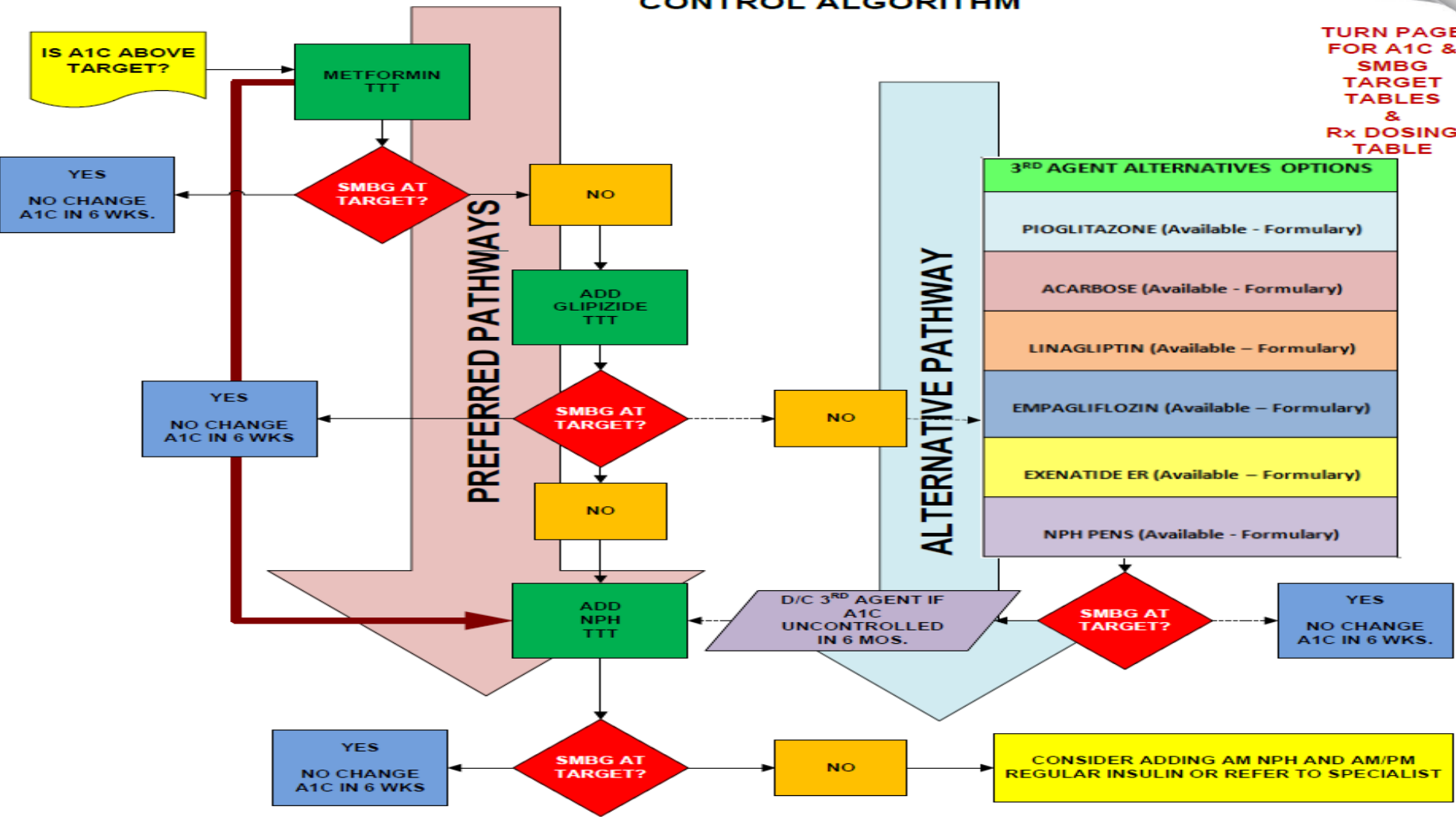
Med Reconciliation & Adherence
Reports – physician

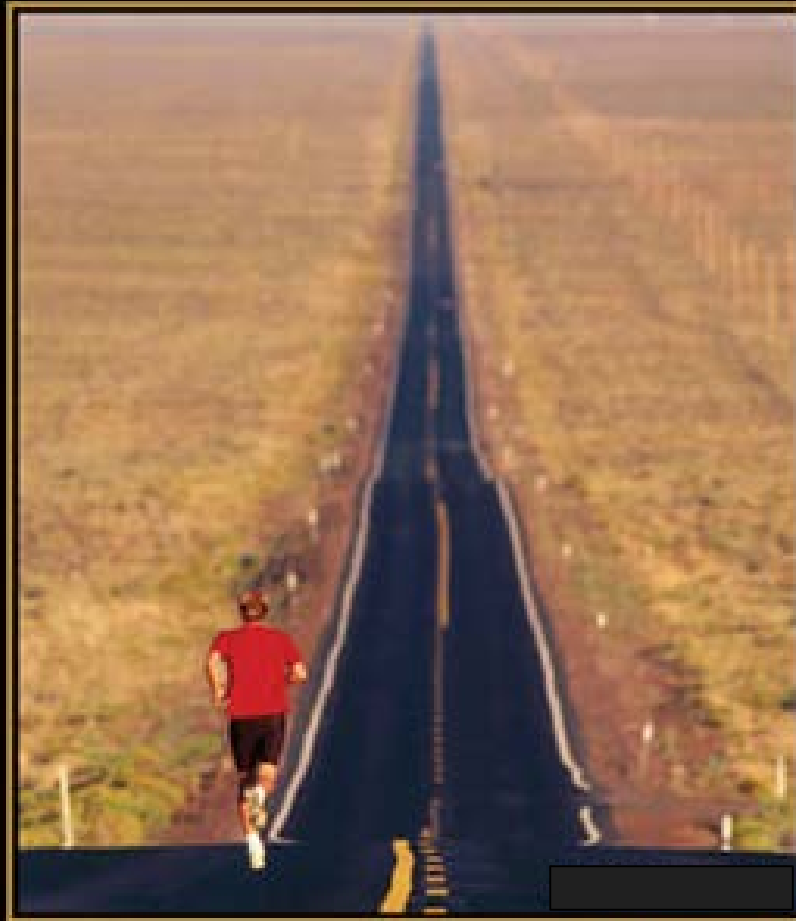
Primary Non Adherence Outreach
Letter/Call/Email

Medication Opportunities Related to Diabetes

TREAT-TO-TARGET (TTT) TYPE 2 DIABETES A1C CONTROL ALGORITHM

TURN PAGE FOR A1C & SMBG TARGET TABLES & Rx DOSING TABLE





QUALITY

THE RACE FOR QUALITY HAS NO FINISH LINE-