# Reducing Hospital Utilization (Readmissions and ED) Community Pharmacist Transitions of Care Program (PharmD-TOC)

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# Disclosure

• I do not have relevant financial relationships with commercial interest.

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# **Partners**



Steve Chen, PharmD



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Mary Fermazin, MD & Team



## <u>Goal</u>

 Reduce hospital re-utilization (readmission and ER utilization) by adding community pharmacists to the care team.

### **Study Objective**

 Conduct and evaluate implementation of a community pharmacy based transitions of care program (PharmD\_TOC) for high-risk post-discharge patients.

### **Primary Hypothesis**

 Proportion of patients with hospital re-utilization (readmission and ED visits) during 30-days post hospital discharge will be *lower* in the *PharmD\_TOC group* compared to *Usual Care discharge group*.

### SCREENING at PIH Health\*

PIH Health Daily Screening Reports

Patients not meeting criteria

### Patients at elevated risk of hospital re-utilization (admission or ED)

#### Inclusion Criteria

- Greater than Moderate Risk (LACE tool)

### AND/OR

- High Risk medications at discharge

(anticoagulants, oral anti-platelet, oral hypoglycemic, opioid analgesics, digoxin)

#### AND

- Age >18
- Medical & surgical patients
- Have phone access
- English or Spanish speaking

#### **Exclusion Criteria**

- Patients with specific D/C program
- Planned Readmission
- Obstetrics
- Hospice
- Unwilling to consent

\*PIH Health – Whittier, CA

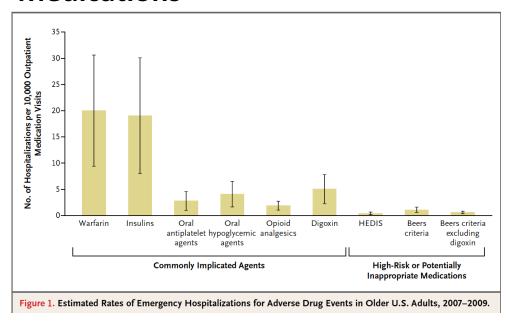
**Proceed to Consent Process** 

# Assessing Risk of hospital re-utilization (admission or ED)

### **LACE Tool**

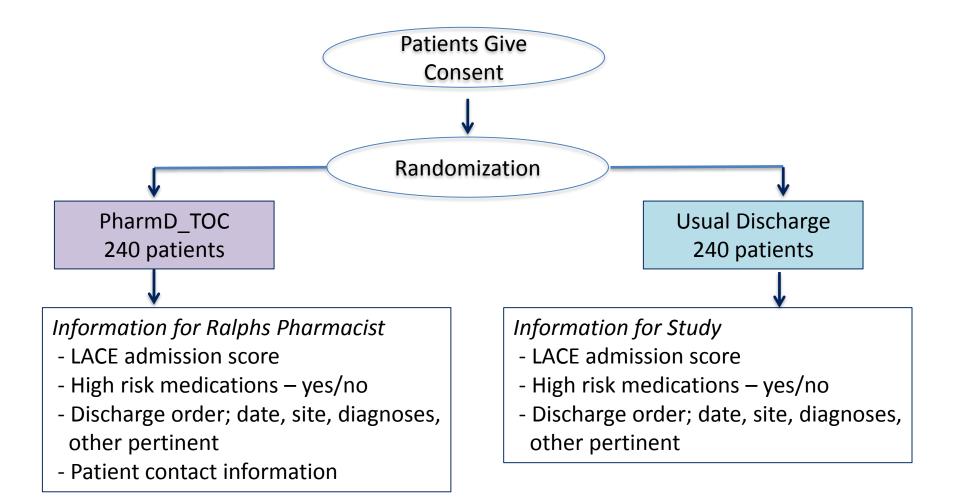
LACE Components	Points
Length of Stay	1-7
Acuity of Admission	3 if via ED
Comorbidities	5 (up to)
ED visit last 6 months	4 (up to)
Total Possible	19

### **Medications**

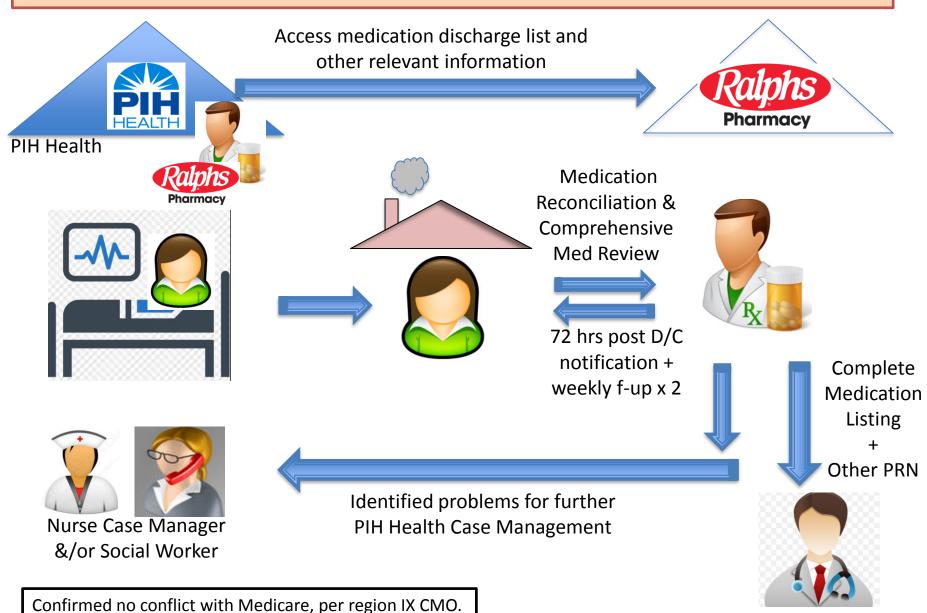


Emergency Hospitalizations for Adverse Drug Events in Older Americans Budnitz et al, NEJM 2011;365:2002-12

# CONSENT & RANDOMIZATION at PIH Health



# MTM Session Ralphs + Feedback to PIH Health



Physician

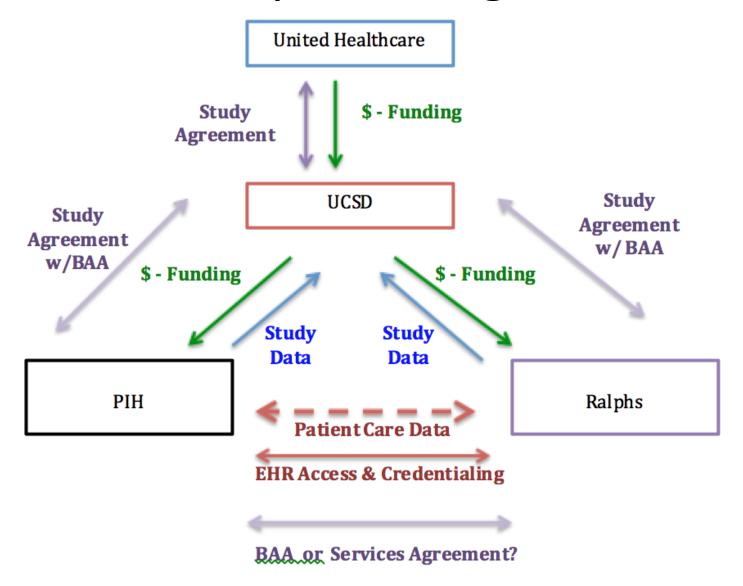
# **Estimated Timeline**

• Funding approved UHC: 7/28/16



- Contracting among parties: by May 2017
- IRB submission: by May 2016
- Enrollment Begins: July 2017
- Last Patient Out: August 2018
- Reporting: Fall 2018

# Relationships Among Partners



# Views from the Implementation Partners













# Questions for Anyone?



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